



## Media Statement

**FOR IMMEDIATE RELEASE – July 23, 2026 at 9:45 p.m. (PT)**

At approximately 5:15 p.m. today, one of Kenmore Air's de Havilland DHC-3 Otter aircraft (flight #140 departing from Lake Union, Seattle) was involved in an accident in Shallow Bay near Sucia Island.

There were ten passengers and one pilot on board. We can confirm that everyone aboard has been accounted for.

Emergency responders, including the United States Coast Guard and local emergency personnel, responded immediately to the scene. 6 passengers were transported to PeaceHealth St. Joseph Medical Center in Bellingham, 4 passengers were transported to PeaceHealth Peace Island Medical Center in Friday Harbor and the pilot transferred to Skagit Valley Hospital for evaluation and treatment.

Our highest priority is the care and support of our passengers, our pilot, and their families.

Kenmore Air has activated its emergency response procedures and is working closely with the U.S. Coast Guard, local emergency responders.

We are committed to providing factual updates as information becomes available. Out of respect for those involved, we will not speculate regarding the cause of the accident.

Additional updates will be provided as verified information becomes available.

## CEO Statement

"This evening one of our aircraft was involved in an accident near Sucia Island. We are grateful that everyone aboard has been accounted for, and our immediate focus is ensuring our passengers and pilot receive the care and support they need. We extend our sincere thanks to the United States Coast Guard, local emergency responders, and everyone assisting in the response. Kenmore Air is fully cooperating with the investigating authorities, and we will continue providing verified information as it becomes available."

- David Gudgel, CEO, Kenmore Air

## Operations Update

Kenmore Air has cancelled all scheduled flights for **Friday, July 24**, as our team focuses on supporting the passengers, pilot, families, employees, and emergency response efforts following today's accident near Sucia Island. Affected passengers are being contacted directly regarding rebooking or refund options. Guests may also contact our Reservations team at **866-435-9524** for assistance. We recognize this disruption may affect our customers' travel plans, and we sincerely appreciate their patience and understanding during this difficult time. Our thoughts remain with everyone affected, and we are grateful to the United States Coast Guard, local emergency responders, and our community partners for their swift response and continued support. We will continue to provide updates as additional information becomes available.



### **Friday, July 24, 2026 – 12:00pm (PDT) Update**

Kenmore Air continues to cooperate fully with the NTSB, which is leading the investigation into Thursday's incident near Sucia Island.

Based on available weather radar information, there was a weather system in the area at the time, and the pilot adjusted the flight path in response to that weather. Any determination about contributing factors will come from the NTSB investigation.

The pilot has been released from the hospital. Three passengers remain hospitalized: two at Harborview Medical Center and one at PeaceHealth St. Joseph Medical Center in Bellingham. We continue to wish everyone involved a full and swift recovery.

Regarding maintenance, aircraft N709KA, a de Havilland Otter, was current on required inspections. The aircraft's maintenance records show its last 100-hour inspection was completed on June 25, 2026, and its last annual inspection was completed on January 26, 2026.

Out of respect for those involved and their families, we are not sharing additional personal information at this time.

### **Friday, July 24, 2026 – 6:00pm (PDT) Update**

Kenmore Air will resume flight operations tomorrow, July 25, 2026. This decision follows our internal review and coordination with the appropriate authorities.

Safety remains our highest priority, and we continue to cooperate fully with the NTSB's investigation into Thursday's incident. Any conclusions about contributing factors will come from the NTSB.

Our thoughts remain with those involved and their families, and we continue to wish everyone a full recovery.

### **Saturday, July 25, 2026 – 3:00pm (PDT) Update**

Our thoughts remain with the passengers, pilot, and families affected by Thursday's accident. We continue to support those involved and are cooperating fully with the NTSB-led investigation.

Scheduled flight operations resumed Saturday, July 25, following a comprehensive operational review. This morning, flights were briefly paused due to weather and wind conditions, and operations resumed after 11:00 am as conditions allowed. We continue to operate in accordance with FAA regulations, our procedures, and our maintenance and training programs.

We understand some customers may not feel ready to travel. Customers with upcoming reservations may cancel for a full refund, and our Reservations team is available to help with questions or travel changes.

We remain grateful for our customers' trust and committed to serving the Pacific Northwest with care, professionalism, and transparency.

### **About Kenmore Air**



Founded in 1946, Kenmore Air is the largest seaplane airline in the United States, flying over 90,000 passengers annually in its iconic de Havilland Beaver and Otter aircraft. In addition to providing scheduled flights to over 45 water-based destinations throughout the Pacific Northwest and British Columbia, Kenmore Air's wheeled aircraft operation, Kenmore Air Express, offers scheduled service between Boeing Field and the San Juans aboard modern Cessna Caravan aircraft. In addition to their scheduled service, Kenmore Air and Kenmore Air Express offer charter service to many other destinations. For more information, please visit [KenmoreAir.com](http://KenmoreAir.com).

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